



RE: Customer experience - Esave Program

In today's changing economic struggles we are all striving to refine the way we look at purchasing, especially in the food service industry. Taking daily inventory and placing orders to maximize your return takes valuable time and as we all know; time is money.

We at Rolling Hills Casino were introduced to the Esave program ten months ago and working with the Chefs, Purchasing, and Esave programmers we have reduced ordering time. Now we are able to compare our products instantly and decide what our optimum purchase would be within our specifications. Esave costs your products into units that you define according to your menu usage. We get to choose our own comparable items and manage them according to our Chef's specifications. In the first three months of this year we have saved close to \$8000.00. You will see practical bottom line savings when you look at it from a food cost perspective.

With a few questions from the personnel at Esave you will be set up and running. As with any new program or procedure there will be details that need adjusting. The program fundamentals are easy to comprehend and manipulate once the adjustments are made. You can personalize it to match your specific order guide or categorize to how you order. The Personnel at Esave are very courteous and professional. When questions arise Esave personnel are right there to assist us and resolve the questions or issues.

Rolling Hills Casino has had growing success in working together with Esave and given time you too can enjoy the benefit of saving time and money.

Jeremy Olson
Food and Beverage Purchasing Agent
Rolling Hills Casino